

Quality Support Project

The Quality Support Project (QSP), a partnership between Islington CAB and Migrant Organisations' Development Agency, is a new initiative funded by the Big Lottery. It aims to work with small and medium sized voluntary and community organisations **across London** in the areas of organisational development, funding/fundraising, and quality assurance.

One of the quality standards it will support organisations to achieve is the Legal Services Commission Quality Mark standard, which is important for organisations delivering advice as part of their overall or main service provision. The project will also support smaller groups who may be interested in developing different levels of the PQASSO standard. Achieving and implementing a Quality standard complements and strengthens an organisation's approach to monitoring and evaluation, a requirement for funding processes and general good practice. Service & support areas include:

- individual guidance and support to work towards appropriate Quality Mark/PQASSO level
- support with developing relevant policies & procedures
- support with systems implementation and audit processes
- support with undertaking OISC/LSC audit corrective actions
- funding/fundraising
- service strategy / planning
- service review
- training
- networking

QSP will target BME groups and organisations but not exclusively. Mindful of the staffing and resource issues many groups experience the project will go out to groups and provide support mainly through outreach. It will work with a minimum of 100 organisations over 2 years and aims to support at least 85 of these to achieve the quality mark/PQASSO standard.

An event launch for the project is planned for 7th June 2006.

If you would like more information about the project or how to access any of the services it will be offering please contact:

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